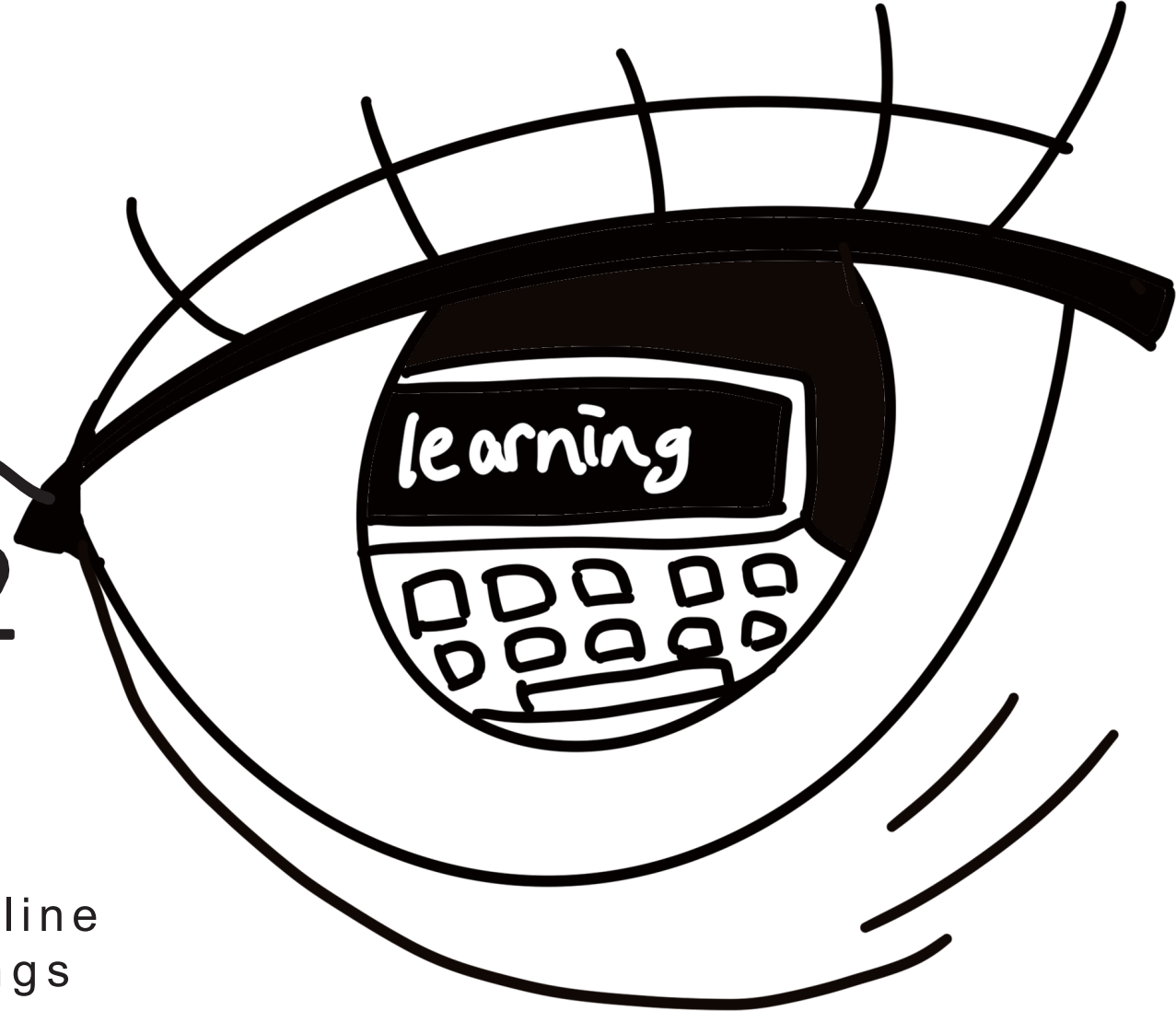


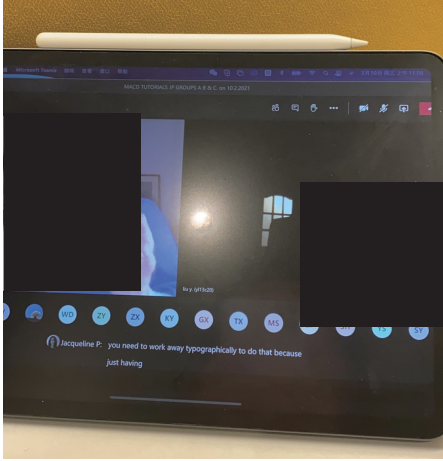
Project 02

Learning

Chinese student who study online
in this year and their feelings



Insight



Due to the spread of the global virus, some students have to take online lessons in their own homes. There will be all kinds of things in online classes, so I will investigate the pain points of the groups around me, that is, Chinese students in online classes.

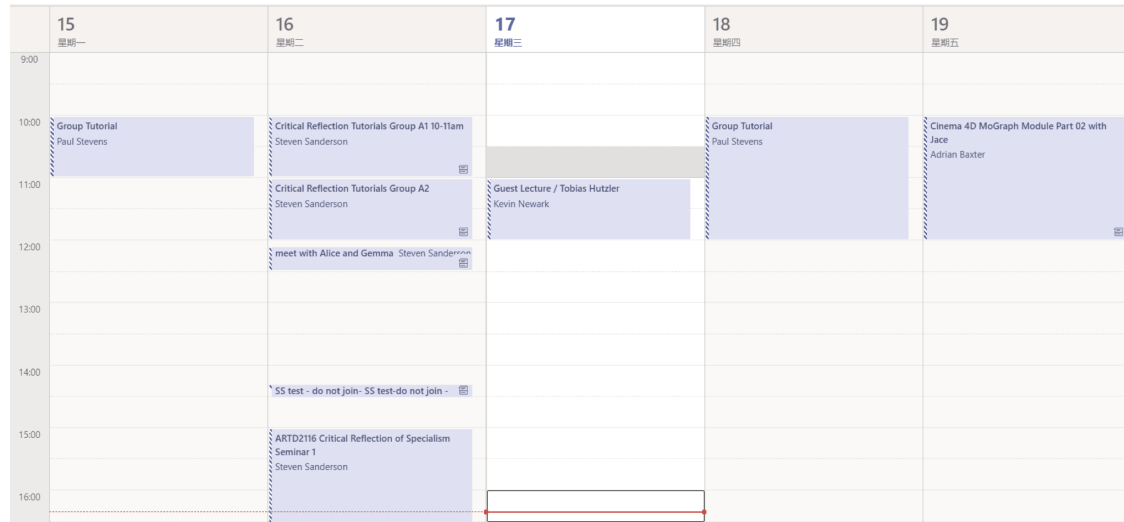
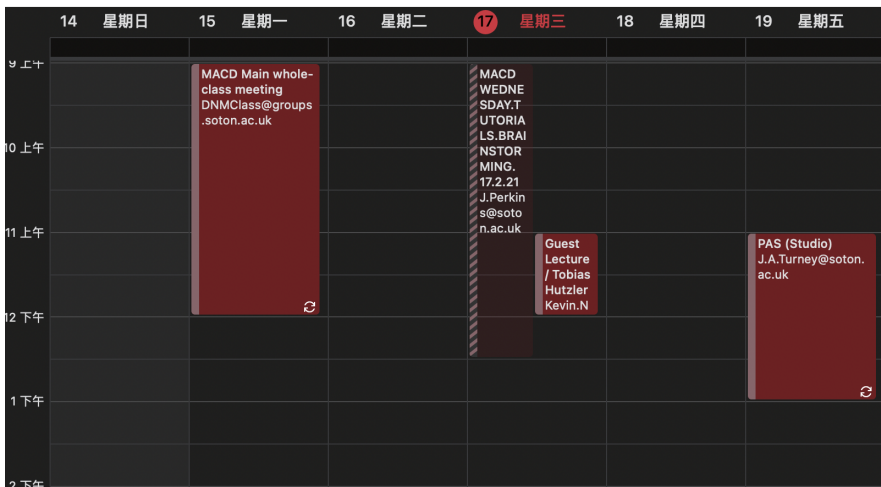


Parents love to barge into the camera

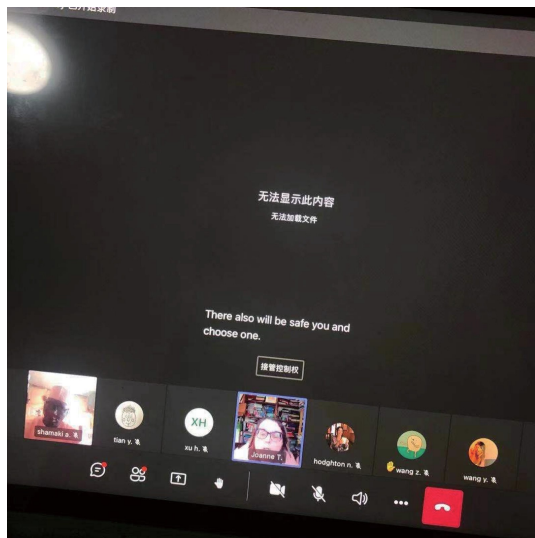
Through observation, I found a lot of problems, such as Chinese students do not like to use the camera to communicate. After turning on the camera, parents will accidentally break into the camera, causing inconvenience to us in class.



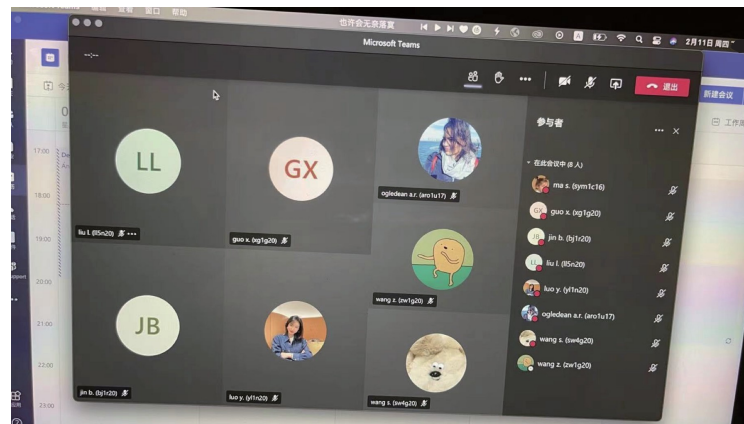
Another example is a friend of mine who has another computer next to him during class. Because he doesn't turn on the camera, he can play games as he pleases next to him.



Jet lag is also a serious thing. Some students have a class schedule in the afternoon in British time, which is usually in the early morning in China. They need to reverse jet lag to learn.



You can't see it very well when you show it

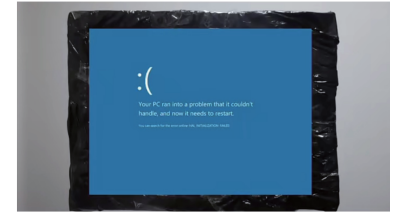


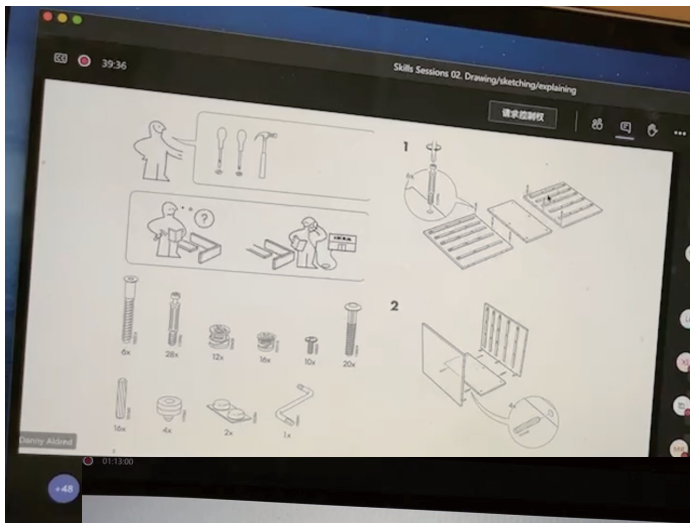
Compared with foreign students, Chinese students are shy to turn on the camera.



When your Internet speed is great, but your computer is down, the test crash is also a very frustrating thing.

When you are in the exam, the Internet speed is very slow, and you finally load out the paper and the answer is finished, but the submission fails.

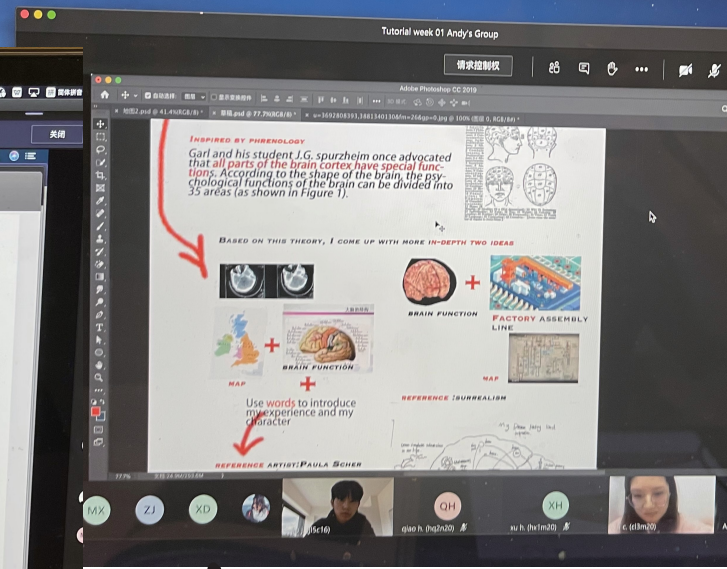
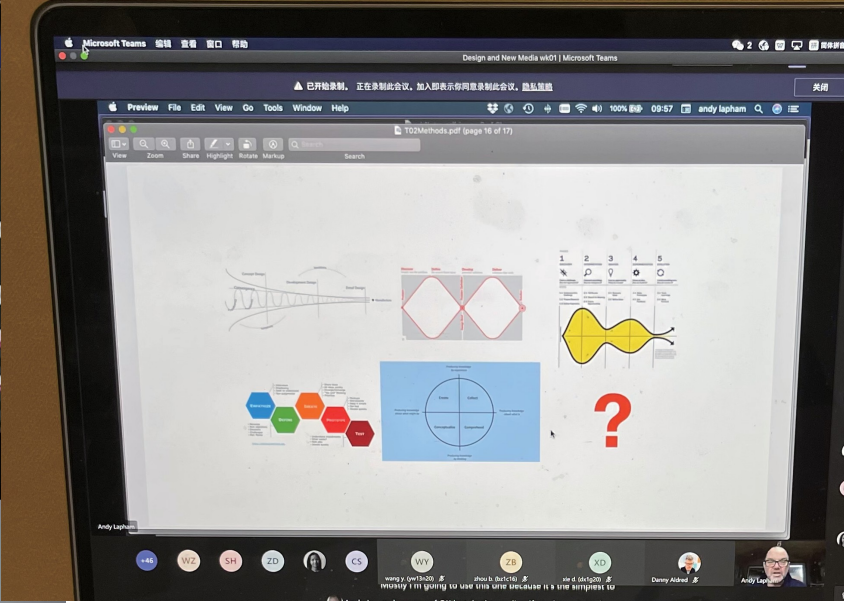
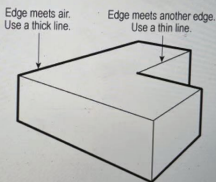




Before you begin

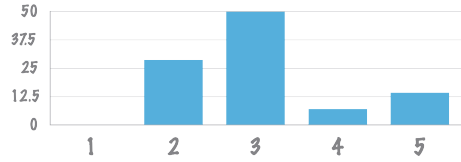
Step 1

Choose a line style.

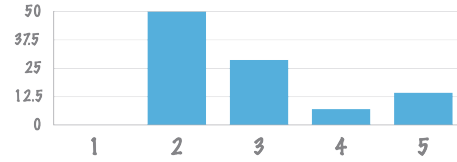


Online class also has some advantages. I have observed that PPT can be clearly displayed. Compared with the class class on line, students can see more clearly.

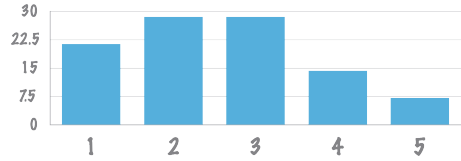
1. I am able to easily access the Internet as needed for my studies.



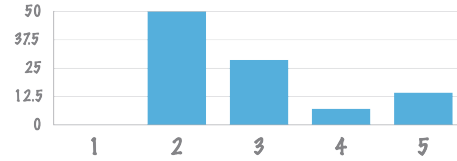
2. I am comfortable communicating electronically.



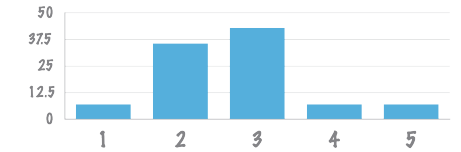
3. I am able to easily access the Internet as needed for my studies. I am willing to actively communicate with my classmates and instructors electronically.



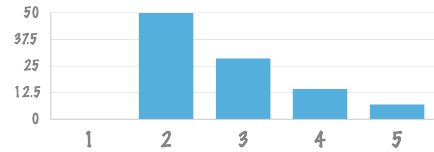
4. I feel that my background and experience will be beneficial to my studies.



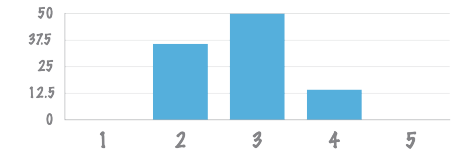
5. I am comfortable with written communication.



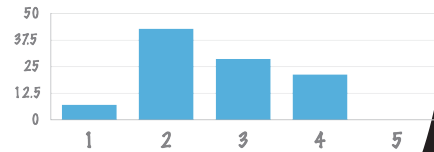
6. I believe looking back on what I have learned in a course will help me to remember it better.



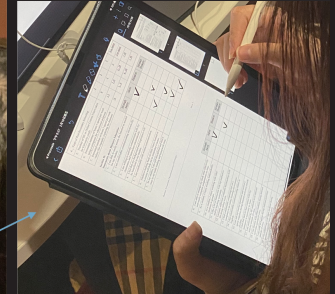
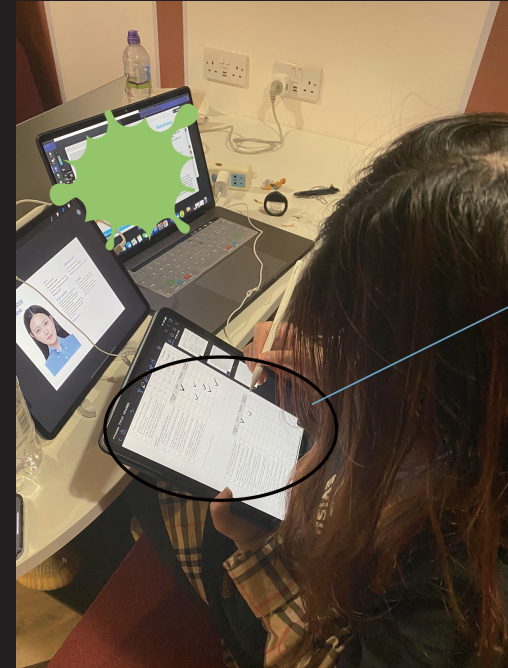
7. In my studies, I am self-disciplined and find it easy to set aside reading and homework time.



8. I am able to manage my study time effectively and easily complete assignments on time.



Questionnaire



I have collected 14 questionnaires from domestic students online and 11 questionnaires from British students offline.

& Interview



Vemio Links: 

1. Are you satisfied with the online course ?

<https://vimeo.com/515558323>

2. How is feeling about the software?

<https://vimeo.com/515558393>

3. Are there any challenges on handing your homework online ?

<https://vimeo.com/515558491>

4. Do you think there is any else can be improved?

<https://vimeo.com/515558594>

pain point:

1. They don't like communicating electronically
2. They are comfortable with written communication
3. Live class cannot be recording, but they believe looking back on what they have learned in a course will help them to remember it better
4. No self-disciplined, hard to set aside reading and homework time
5. No sufficient computer keyboard skills for doing online work
6. Uncomfortably composing text on a computer in an online environment
7. Hard to discuss with other students during internet activities outside of class

Persona



Age: 23

Gender: Male

Education: MA

Major: Motion design

University: GSA

Yi Yangqianxi (CHINESE)

pain point:

- English not good, so cannot catch what teacher said on class.
- Be shy to communication with others
- Hard to submit homework online
- Jag let of class, rare of sleeping
- Speed of uk internet in China.

Goals :

- The way of submitting homework become more easily
- Every class have recording
- Reducing live class.

Behaviors:

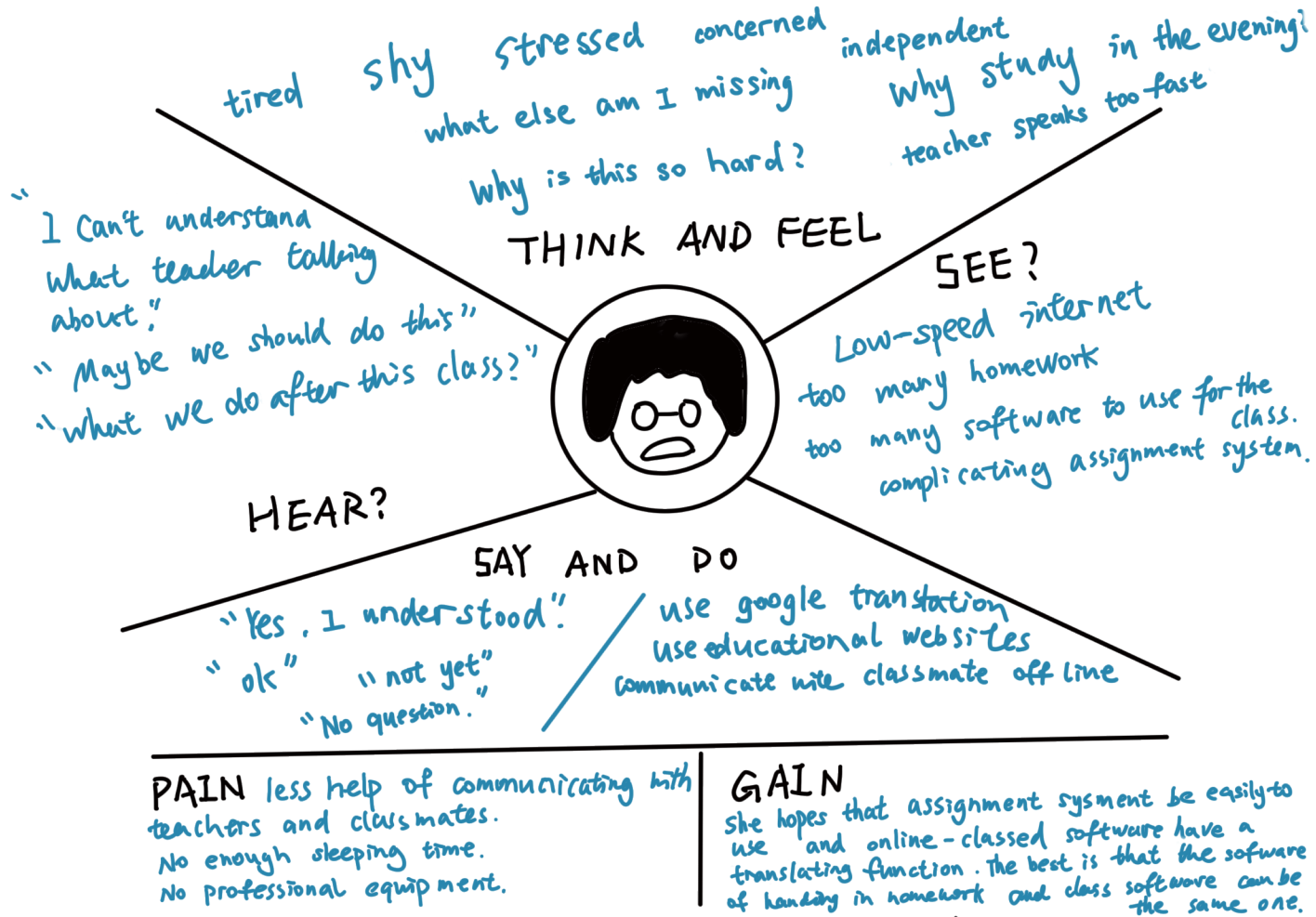
- Online learning everyday
- Doing homework afterclass
- Playing game in some times
- Seldom cooking, usually deliver
- Dating with girl friend before he go abroad

Scenario :

Yi Yangqianxi comes from China. Because of the COVID-19 , he had to stay in home to study online. He want to go UK to have online class. But his mom not allowed.

He had to sleep at daytime and learning in night because his classmates come from many different country.

Empathy maps



Journey Map

